Challenge

Park School District is a typical small school district with limited technical support resources. As its older site-based library management system came up for replacement, the district wanted to provide top-quality services for its students and teachers. But with only two staff members devoted to all the district’s technical support needs and with a heavily burdened Novell® network, the new solution could not involve the addition of servers.

Solution

The district adopted Destiny Library Manager and utilized Destiny Hosted Service, which provides access to Destiny Resource Management Solution™ modules through a secure, web-based application managed by Follett. This solution provided a number of unique benefits for the district:

– The service is hosted at Follett’s enterprise-class data center; end users access it through any web browser.
– Follett’s IT experts perform all upgrades and server maintenance.
– All schools gain centralized, web-based access to Destiny Library Manager without the district having to purchase servers.
– The district built upon its library application with Enriched Content Solutions such as Reading Program Service, Standards, WebPath Express™ and TitlePeek®.

The Challenge

– Provide top-quality library management for a three-school district.
– Upgrade without adding servers or support burden.
– Replace antiquated site-based library system.
– Provide instruction support for classroom teachers.

The Results

– Tech support requirements for library management virtually eliminated.
– Upgrades now require no staff time.
– Four computer servers now focused on other uses.
– Effortless support for state standards and Accelerated Reader®.

The Solution

Destiny Library Manager
Results
– With Follett hosting Destiny, technical support requirements for district staff were reduced to almost nothing.
– Upgrades, which had required several hours of on site visits, now require no staff time at all.
– Four computer servers previously supporting on-site library management are now devoted to other critical applications.
– Teachers can quickly find library resources that support their state standards.
– Students can search from home for books to read for the Accelerated Reader® program.

About Follett
Follett is the partner that over half of America’s school districts trust to help them manage everything from library resources and school assets to information for data-driven decision-making. Follett helps districts of all sizes track and use information and resources more efficiently so their dollars are best leveraged to help each and every student.

“We’re a small district; we have two people for the entire district’s tech support. We didn’t want to have to add even one additional server. With this service, Follett’s doing the hosting, so we don’t have to worry about doing upgrades or maintenance.”

– Debbie Compton, Data Management and Computer Systems Support Manager